

Key Differences Between RPMS V8 Desktop and RPMSCloud

This outline describes the differences in the user experience between RPMS V8 desktop version and RPMSCloud. It does not describe the differences in installation or maintenance of the software.

It assumes a user is launching RPMSCloud from a desktop icon pointing to the Remote App RDP login script file provided by RPMS.

1. **Starting Up** You double-click the icon to launch 'RPMSCloud' instead of 'RPMS V8.' The first time in you are prompted for network credentials, which you can save to avoid prompting in the future. Many users will receive a second "Run" security prompt from Windows that displays the 'RepSoft LLC' digital signing certificate. Windows does this for your protection whenever you run an application from the Internet. Click Run if the certificate says RepSoft LLC. If you will always operate RPMS from your own secure computer, you can request that RPMS disable this extra Run prompt.
2. **Logging In** When logging in, you will notice that your network identity for remote apps has been pre-loaded and is part of the RPMS login form. Agencies with more than one data set will also see a selectable drop-down box, allowing them to choose the data set for this session. If you type the wrong password you will get a message indicating that you the password is incorrect and that you will need to launch the app and try again. This helps keep the cloud data more secure.
3. **Faster** Once you are in the system, you may notice that some screens and reports are faster, depending on the speed of your prior system.
4. **Backups** User-generated backups can only be performed into your own directory on the cloud. Check with your agency manager if you need to create a local backup. RPMS performs backups nightly on your system.
5. **Restores** Cloud users can't perform restore operations. Your agency manager will have RPMS perform any restore operations necessary.
6. **Alternate Program Preferences** You can't establish preferences to other applications within RPMS. Programs like phone dialers, word processors, spreadsheets, and QuickBooks need to be provisioned to run on our server by your Agency, if you want RPMS to interact with them.
7. **E-Mail** Your E-Mail send settings for RPMS will need to be set up. You can use your own smtp server and credentials.
8. **Local Resources are listed differently** Your local printers will be listed in the RPMS Printer Setup dialog with the suffix (**redirected #**) where # is some

number. You should be able to print locally as expected. Local drives are listed under "TSCClient."

9. **Administration System** Launching the Administration System does not entirely end the RPMS main application, though it will shut down the Reports engine. Like the desktop version, the users within your domain must exit before the Administration system can be launched. The Administration launch will close all the open forms in RPMS, and close all the open files. **WARNING.** Do not attempt to log back in to RPMS while the Administration system is running. You will receive an error and your RPMS session will be terminated. Any process running in the Administration system will be terminated. Depending on the process and its state of completion, your data can be left in an indeterminate state and require a partial or full restore.

10. **Screen Resolution** The RPMSCloud displays in the screen resolution that is

- closest to your own monitor's resolution
- that is also within both machines' abilities to display
- and that Microsoft will support across the bandwidth available.

The list of screen resolutions that may be possible include the following:

1024 by 768, 256 Colors, 60 Hertz
1024 by 768, High Color (16 bit), 60 Hertz
1024 by 768, True Color (32 bit), 60 Hertz
1152 by 864, True Color (32 bit), 60 Hertz
1280 by 960, True Color (32 bit), 60 Hertz
1400 by 1050, True Color (32 bit), 60 Hertz
1600 by 1200, True Color (32 bit), 60 Hertz
1920 by 1440, True Color (32 bit), 60 Hertz
2048 by 1536, True Color (32 bit), 60 Hertz

2560 by 1920, True Color (32 bit), 60 Hertz
854 by 480, True Color (32 bit), 60 Hertz
1280 by 720, True Color (32 bit), 60 Hertz
1366 by 768, True Color (32 bit), 60 Hertz
1920 by 1080, True Color (32 bit), 60 Hertz
1280 by 800, True Color (32 bit), 60 Hertz
1440 by 900, True Color (32 bit), 60 Hertz
1680 by 1050, True Color (32 bit), 60 Hertz
1920 by 1200, True Color (32 bit), 60 Hertz

2560 by 1600, True Color (32 bit), 60 Hertz
720 by 480, True Color (32 bit), 60 Hertz
720 by 576, True Color (32 bit), 60 Hertz
800 by 480, True Color (32 bit), 60 Hertz
1280 by 768, True Color (32 bit), 60 Hertz
1280 by 1024, 256 Colors, 60 Hertz
1280 by 1024, High Color (16 bit), 60 Hertz
1280 by 1024, True Color (32 bit), 60 Hertz

To try to display the RPMSCloud application in a Window with resolution compatible with your own display, set your screen resolution to match one of the above settings.